

Strategies for Success with Federal Performance Measures

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What we will cover!

- What Counts for OCSE-157 Federal Performance Measures (Allison)
- Taylor County CSA Best Practices (Michelle K.)
 - Administration\Managing for Performance
 - Current Support Collections
- Door County CSA Best Practices (Rod)
 - Right Sizing Orders
- Waukesha County CSA Best Practices (Jane and Michelle U.)
 - Team Specialization\Training
 - Forms\Referrals
 - Civil Monitoring
 - Arrears Orders
 - Tracking
- Questions

What is the OCSE-157 Report?

OCSE was required to develop a new incentive formula under the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA)

The OCSE incentive formula is based on program performance in the following areas:

1. **Percentage of Cases with Orders***
2. **Paternity Establishment Rate***
3. **Current Support Collection Rate***
4. **Percentage of Cases Paying on Arrears***
5. **Cost Effectiveness Ratio**

*From the OCSE-157 Report

Performance Measures & OCSE-157 Reporting Lines

1. Number of Open Cases with a Court Order (Lines 1 & 2)
2. Number of Children with Paternity Established (Lines 5a & 6)
3. Current Support Collected (Lines 24 & 25)
4. Cases with an Arrears Collection (Lines 28 & 29)
5. Cost effectiveness (federal only)

Measure #1: Number of Open Cases with a Court Order

Number of IV-D Cases with Support Orders Open at the End of the Federal Fiscal Year (Line 2)

Total Number of IV-D Cases Open at the End of the Federal Fiscal Year (Line 1)

What is counted as an open case (Line 1)?

- Case must be open (not closed) at the end of the reporting period
- Case is not unworkable due to Jurisdiction (UJUR)*
- If the case functional status is INIT or PAT, must have at least one child with a date of birth.

*Counted on Line 3 – Cases without jurisdiction

What is counted as a case with an order (Line 2)?

- Case must have been counted on Line 1 at the end of the reporting period
- Case must have a valid financial or non-financial obligation:
 - Criteria for a valid financial obligation is:
 - Open CHLD, FMLY, SPSL, OMED or LYIN debts
 - If not a current support (CSUP) debt, the balance has to be greater than \$0
 - COST and NONS are not support and are excluded

What is counted as a case with an order (Line 2)?

- Case must have a valid financial or non-financial obligation (cont.):
 - Criteria for a valid non-financial obligation is:
 - One of the following types with a future end date:
 1. HEAI - Health Insurance
 2. NONM - Non-covered Medical
 3. WORS - Work Search
 4. VERS - Verify Status
 5. LEGS - Legal Obligation to Support - Held Open
 6. PAYM - Payment of Expenses
 7. COMP - Completion of Training, Education, Medical Assessment, Vocational Assessment
 8. WORK - Work Program
 9. VERF - Verification of Finances
 - At least 1 child under 18 years old or 18 years old with a verified future graduation date

Measure #2: Number of Children with Paternity Established

Total Number of Children in the IV-D Caseload in the Federal Fiscal Year who were born out-of-wedlock with Paternity Established or Acknowledged (Line 6)

Total Number of Children in the IV-D Caseload as of the *end of the preceding* Federal Fiscal Year who were born out-of-wedlock (Line 5a)

C874 Paternity Established (KAJZ, KANN)

How are children are counted?

Children in cases counted on Line 1* are included based on the following criteria:

- Child must be born and under 18 during the FFY
- A child is only counted 1 time per agency
- A child is only counted 1 time for the State totals

*A child is counted on Line 6 if the child met the criteria for Line 6 during the FFY and the case is now closed.

How is Paternity Status determined for Reporting?

Child Paternity Indicator is used as the basis for the line:

The following are valid child paternity indicators:

- R = Paternity Resolved (Lines 5 & 6)
- P = Paternity Pending (Line 5)
- U = Unknown
- X = Marital

Children with an X or U as a paternity indicator are not counted in either Line 5 or Line 6

Measure #3: Percentage of Current Support Collected

Total Dollars Collected for Current Support in the
Federal Fiscal Year in IV-D cases (Line 25)

Total Dollars Owed for Current Support in the
Federal Fiscal Year in IV-D cases (Line 24)

Line 24 - C879 Collections Due (KAKB, KANP)

Line 25 - C882 Collections Distributed (KAKC, KANQ)

What is counted as current support due (Line 24)?

Current support meeting the following criteria for IV-D cases:

- CHLD, FMLY, SPSL, and OMED current support (CSUP)
- The current support was due any time during the FFY*

*If the case changes between IV-D and NIVD, any amount due when the case was NIVD is not included

When is current support distributed counted (Line 25)?

Current support meeting the following criteria for IV-D cases:

- CHLD, FMLY, SPSL, and OMED current support (CSUP)
- The current support was paid any time during the FFY*
- The current support paid must have been disbursed.

*If the case changes between IV-D and NIVD, any amount paid when the case was NIVD is not included

Measure #4: Cases with a collection on arrears

Total number of eligible IV-D cases paying towards arrears
(Line 29)

Total number of IV-D cases with arrears due (Line 28)

C879 Collections Due (KAKB, KANP)

What is counted as a case with arrears (Line 28)?

A IV-D case with an arrearage due at any point during the FFY with the following criteria:

- Non-Current Support - CHLD, FMLY, SPSL, OMED, LYIN debts
- The arrears had a balance greater than zero any time during the FFY*
- A federal case is only counted 1 time.
- Case may be closed at the end of the FFY

*Backdating - If the arrears balances are all zero at the end of the FFY, there are no payments or manual adjustments during the FFY, the case will not be counted on Line 28.

What is counted as a case with an arrears payment (Line 29)?

A IV-D case with an arrears payment at any point during the FFY with the following criteria:

- A payment on a non-Current Support - CHLD, FMLY, SPSL, OMED, LYIN debts
- The payment was made on arrears at any time during the FFY
- A federal case is only counted 1 time.
- Case may be closed prior to the end of the FFY
- The payment was applied when the case was a IV-D case.
- If the payment was applied to state arrears (no pass-through) and there are arrears owed to a CP, the payment is not counted.